

Preparing for NMCI

Q. Once cut-over begins, who from the government side is in charge?

A. G-6

Q. What will be done as far as e-mail addresses for people who have the same name?

A. There will be a standard naming convention such as adding a number after the name.

Q. What will happen to AOR help desk after cut-over?

A. It will not be used, users will have to call the help desk number.

Q. Are users restricted to log-on to their seat only?

A. No, they may log-on to other machines

Q. In reference to trouble ticket time limits, what is EDS's definition of a business day?

A. 0600-1800 Monday-Friday not including holidays.

Q. When do Marines train to learn IT duties that will be required of them in the field?

A. It is the Commands responsibility to ensure that their Marines are properly trained. This is not an NMCI responsibility.

Q: How much longer is transition?

A: We anticipate 13,00 seats by 2003 (end of the calendar year for Marines).

Q: Do you need an account permission to use the network?

A: Once you have an account you can log onto any NMCI seat.

Performance Management

Q. Who decided what went on the Gold Disk?

A. EDS and the Department of the Navy worked together to decide which applications to include.

Q. Will there be additional SLA's or contract renegotiation to accommodate remote sites?

A. There maybe additional SLA's but they are not written specifically for remote sites.

Q. Is remedy going to be the program used for trouble tickets?

A. Yes

Q. Will there be a way to track the amount of time that EDS takes to provide new services once a seat is ordered.

A. Yes, it can be tracked.

Q. Is there a process to validate data provided by the vendor?

A. Yes, through several systems the Marine Corps will be able to verify that data is correct.

Q. Which SLA's apply to deployments?

A. SLA's 1-2

NET

Q. Data call was based on total force structure, the # of seats are correct on my order but other information such as rank and billet is incorrect. Is this something that needs to be corrected?

A. Yes, this information is critical and needs to be corrected.

Q. Can seat order be updated even though deadline has passed?

A. Yes, it is important to ensure that the order in the system is correct.

Q. NET only shows the extended dollar value for the order and not any deobligations. Will there be a change to fix this?

A. No. Working with David Wynn to create a solution. NET is not designed to do seat management only seat orders.

Q. Is the Portal going to continue to be built?

A. Make changes in the portal and they will be transferred to NET. It is designed to make life easier for CTRs.

CAC/PKI

Q. Will NMCI impact PKI?

A. Yes, a PKI certification will be required to log onto the network.

Q: What cards are going to be used under NMCI?

A: The push for the Marine Corps right now is to use the CAC card and get away from the floppy.

Q: Should NMCI require a wall plat or connect to the network?

A: Not something to worry about now.

Deployables

Q: Is more than one unit being deployed?

A: The command will decide this.

Q: What sort of training should ITs receive?

A: Deployable Process.

Q: Will VSSDs dial in?
A: This depends on the size.

Legacy Applications

Q. Will PC MIMMS be run on the NMCI network?
A. As long as it passes certification it will be run.

Q. How will voice-over IP be handled?
A. This is not a legacy system and will continue to run the same way that it does now.

Budget

Q. Are O&M funds locked in for 3 years after being identified and sent by commands?
A. NO. You are not required to keep the seat for 3 years.

Q: How does the Delta work in an ADSW scenario?
A: The seats normally come from somewhere else. Hanging on to the seats for the purpose needed is very important.

Q: How does this work with the seating?
A: It comes out of O&M funds. This is for a NIPRNET seat only.

Q: When are end funds taken out for funding an ADSW seat?
A: Not real sure of the answer but it could take up to at least a year.

General Questions and Answers

Q. For Marines working with the Sea Shore Rotation, will the Marine Corps or EDS decide where they will be stationed?
A. The Marine Corps.

Q. Are the Marines that participate in the program guaranteed a 06 billet for the payback tour?
A. Yes

Q. Is there going to be a Red and Green team for the USMC?
A. Procedures are not yet developed would like to do as much as possible remotely.

Q. What will be done if broadband RAS is not commercially available?
A. Will have to work on that when it comes up, will have to find a work around. If nothing else you will still have the R-NET, which is already commercially provided?

Q. Will there be an asset management tool?
A. Yes, there is a database for asset management.

Q. Is there a CTR working group?

A. No, that is the reason for the CTR conference scheduled for 3-5 February in San Diego.

Q: Where is the Delta of Requirements for users?

A: MARFORRES has to identify these users. They should have the capability to move accounts around anywhere they choose.